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CONFIRMATION NO. 1990

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
10/081,560	02/20/2002 RULE	705	2445	0600/96785	
APPLICANTS Michael Ely, Pelham, NH; Timothy P. Sipsey, Methuen, MA; Calvin D. Adams, Pelham, NH; Robert Opiela, Raymond, NH; ** CONTINUING DATA ***** This appin claims benefit of 60/270,662 02/20/2001 ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/19/2002					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /MELVIN H. POLLACK/ Acknowledged _____ Examiner's signature		<input type="checkbox"/> Met after Allowance STATE OR COUNTRY NH	SHEETS DRAWINGS 11	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 3
ADDRESS Husch Blackwell Sanders, LLP Husch Blackwell Sanders LLP Welsh & Katz 120 S RIVERSIDE PLAZA 22ND FLOOR CHICAGO, IL 60606 UNITED STATES					
TITLE Method and apparatus for a business contact center					
FILING FEE RECEIVED 870	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		